Evaluation

Philipp Koehn

19 September 2023
Evaluation

• How good is a given machine translation system?

• Hard problem, since many different translations acceptable
  \(\rightarrow\) semantic equivalence / similarity

• Evaluation metrics
  – subjective judgments by human evaluators
  – automatic evaluation metrics
  – task-based evaluation, e.g.:
    – how much post-editing effort?
    – does information come across?
这个 机场 的 安全 工作 由 以色列 方面 负责 .

Israeli officials are responsible for airport security.
Israel is in charge of the security at this airport.
The security work for this airport is the responsibility of the Israel government.
Israeli side was in charge of the security of this airport.
Israel is responsible for the airport’s security.
Israel is responsible for safety work at this airport.
Israel presides over the security of the airport.
Israel took charge of the airport security.
The safety of this airport is taken charge of by Israel.
This airport’s security is the responsibility of the Israeli security officials.

(a typical example from the 2001 NIST evaluation set)
adequacy and fluency
Adequacy and Fluency

- Human judgement
  - given: machine translation output
  - given: source and/or reference translation
  - task: assess the quality of the machine translation output

- Metrics

**Adequacy**: Does the output convey the same meaning as the input sentence? Is part of the message lost, added, or distorted?

**Fluency**: Is the output good fluent English? This involves both grammatical correctness and idiomatic word choices.
# Fluency and Adequacy: Scales

<table>
<thead>
<tr>
<th>Adequacy</th>
<th>Fluency</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>all meaning</td>
</tr>
<tr>
<td>4</td>
<td>flawless English</td>
</tr>
<tr>
<td>3</td>
<td>most meaning</td>
</tr>
<tr>
<td>4</td>
<td>good English</td>
</tr>
<tr>
<td>2</td>
<td>much meaning</td>
</tr>
<tr>
<td>3</td>
<td>non-native English</td>
</tr>
<tr>
<td>2</td>
<td>little meaning</td>
</tr>
<tr>
<td>3</td>
<td>disfluent English</td>
</tr>
<tr>
<td>1</td>
<td>none</td>
</tr>
<tr>
<td>1</td>
<td>incomprehensible</td>
</tr>
</tbody>
</table>
### Judge Sentence

You have already judged 14 of 3064 sentences, taking 86.4 seconds per sentence.

**Source:** les deux pays constituent plutôt un laboratoire nécessaire au fonctionnement interne de l’ue.

**Reference:** rather, the two countries form a laboratory needed for the internal working of the eu.

<table>
<thead>
<tr>
<th>Translation</th>
<th>Adequacy</th>
<th>Fluency</th>
</tr>
</thead>
<tbody>
<tr>
<td>both countries are rather a necessary laboratory the internal operation of the eu.</td>
<td>![Adequacy Rating](1 2 3 4 5)</td>
<td>![Fluency Rating](1 2 3 4 5)</td>
</tr>
<tr>
<td>both countries are a necessary laboratory at internal functioning of the eu.</td>
<td>![Adequacy Rating](1 2 3 4 5)</td>
<td>![Fluency Rating](1 2 3 4 5)</td>
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<td>the two countries are rather a laboratory necessary for the internal workings of the eu.</td>
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<td>![Adequacy Rating](1 2 3 4 5)</td>
<td>![Fluency Rating](1 2 3 4 5)</td>
</tr>
</tbody>
</table>

**Annotator:** Philipp Koehn  **Task:** WMT06 French-English

**Instructions**

5 = All Meaning
4 = Most Meaning
3 = Much Meaning
2 = Little Meaning
1 = None

5 = Flawless English
4 = Good English
3 = Non-native English
2 = Disfluent English
1 = Incomprehensible
Hands On: Judge Translations

- Rank according to adequacy and fluency on a 1-5 scale (5 is best)
  - Source:
    L’affaire NSA souligne l’absence totale de débat sur le renseignement
  - Reference:
    NSA Affair Emphasizes Complete Lack of Debate on Intelligence
  - System1:
    The NSA case underscores the total lack of debate on intelligence
  - System2:
    The case highlights the NSA total absence of debate on intelligence
  - System3:
    The matter NSA underlines the total absence of debates on the piece of information
Hands On: Judge Translations

- Rank according to adequacy and fluency on a 1-5 scale (5 is best)
  - Source: 
    N’y aurait-il pas comme une vague hypocrisie de votre part?
  - Reference: 
    Is there not an element of hypocrisy on your part?
  - System1: 
    Would it not as a wave of hypocrisy on your part?
  - System2: 
    Is there would be no hypocrisy like a wave of your hand?
  - System3: 
    Is there not as a wave of hypocrisy from you?
Hands On: Judge Translations

• Rank according to adequacy and fluency on a 1-5 scale (5 is best)

  – Source:
    La France a-t-elle bénéficié d’informations fournies par la NSA concernant des opérations terroristes visant nos intérêts ?

  – Reference:
    Has France benefited from the intelligence supplied by the NSA concerning terrorist operations against our interests?

  – System1:
    France has benefited from information supplied by the NSA on terrorist operations against our interests?

  – System2:
    Has the France received information from the NSA regarding terrorist operations aimed our interests?

  – System3:
    Did France profit from furnished information by the NSA concerning of the terrorist operations aiming our interests?
Evaluators Disagree

- Histogram of adequacy judgments by different human evaluators

(from WMT 2006 evaluation)
Measuring Agreement between Evaluators

- Kappa coefficient

\[ K = \frac{p(A) - p(E)}{1 - p(E)} \]

- \( p(A) \): proportion of times that the evaluators agree
- \( p(E) \): proportion of time that they would agree by chance
  (5-point scale \( \rightarrow p(E) = \frac{1}{5} \))

- Example: Inter-evaluator agreement in WMT 2007 evaluation campaign

<table>
<thead>
<tr>
<th>Evaluation type</th>
<th>( P(A) )</th>
<th>( P(E) )</th>
<th>( K )</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fluency</td>
<td>.400</td>
<td>.2</td>
<td>.250</td>
</tr>
<tr>
<td>Adequacy</td>
<td>.380</td>
<td>.2</td>
<td>.226</td>
</tr>
</tbody>
</table>
Ranking Translations

- Task for evaluator: Is translation X better than translation Y? (choices: better, worse, equal)

- Evaluators are more consistent:

<table>
<thead>
<tr>
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<th>( P(A) )</th>
<th>( P(E) )</th>
<th>( K )</th>
</tr>
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<td>.2</td>
<td>.250</td>
</tr>
<tr>
<td>Adequacy</td>
<td>.380</td>
<td>.2</td>
<td>.226</td>
</tr>
<tr>
<td>Sentence ranking</td>
<td>.582</td>
<td>.333</td>
<td>.373</td>
</tr>
</tbody>
</table>
Ways to Improve Consistency

• Evaluate fluency and adequacy separately

• Normalize scores
  – use 100-point scale with “analog” ruler
  – normalize mean and variance of evaluators

• Check for bad evaluators (e.g., when using Amazon Turk)
  – repeat items
  – include reference
  – include artificially degraded translations
Goals for Evaluation Metrics

**Low cost:** reduce time and money spent on carrying out evaluation

**Tunable:** automatically optimize system performance towards metric

**Meaningful:** score should give intuitive interpretation of translation quality

**Consistent:** repeated use of metric should give same results

**Correct:** metric must rank better systems higher
Other Evaluation Criteria

When deploying systems, considerations go beyond quality of translations

**Speed:** we prefer faster machine translation systems

**Size:** fits into memory of available machines (e.g., handheld devices)

**Integration:** can be integrated into existing workflow

**Customization:** can be adapted to user’s needs
automatic metrics
Automatic Evaluation Metrics

• Goal: computer program that computes the quality of translations

• Advantages: low cost, tunable, consistent

• Basic strategy
  – given: machine translation output
  – given: human reference translation
  – task: compute similarity between them
Precision and Recall of Words

SYSTEM A:  Israeli officials responsibility of airport safety

REFERENCE:  Israeli officials are responsible for airport security

• Precision

\[
\frac{\text{correct}}{\text{output-length}} = \frac{3}{6} = 50\%
\]

• Recall

\[
\frac{\text{correct}}{\text{reference-length}} = \frac{3}{7} = 43\%
\]

• F-measure

\[
\frac{\text{precision} \times \text{recall}}{(\text{precision} + \text{recall})/2} = \frac{.5 \times .43}{(.5 + .43)/2} = 46\%
\]
## Precision and Recall

**SYSTEM A:**  
*Israeli officials responsibility of airport safety*

**REFERENCE:**  
*Israeli officials are responsible for airport security*

**SYSTEM B:**  
*airport security Israeli officials are responsible*

<table>
<thead>
<tr>
<th>Metric</th>
<th>System A</th>
<th>System B</th>
</tr>
</thead>
<tbody>
<tr>
<td>precision</td>
<td>50%</td>
<td>100%</td>
</tr>
<tr>
<td>recall</td>
<td>43%</td>
<td>100%</td>
</tr>
<tr>
<td>f-measure</td>
<td>46%</td>
<td>100%</td>
</tr>
</tbody>
</table>

Flaw: no penalty for reordering
Word Error Rate

- Minimum number of editing steps to transform output to reference
  - **match**: words match, no cost
  - **substitution**: replace one word with another
  - **insertion**: add word
  - **deletion**: drop word

- Levenshtein distance

\[
\text{WER} = \frac{\text{substitutions} + \text{insertions} + \text{deletions}}{\text{reference-length}}
\]
Example

<table>
<thead>
<tr>
<th>Metric</th>
<th>System A</th>
<th>System B</th>
</tr>
</thead>
<tbody>
<tr>
<td>word error rate (WER)</td>
<td>57%</td>
<td>71%</td>
</tr>
</tbody>
</table>
**BLEU**

- N-gram overlap between machine translation output and reference translation
- Compute precision for n-grams of size 1 to 4
- Add brevity penalty (for too short translations)

\[
\text{BLEU} = \min \left( 1, \frac{\text{output-length}}{\text{reference-length}} \right) \left( \prod_{i=1}^{4} \text{precision}_i \right)^{\frac{1}{4}}
\]

- Typically computed over the entire corpus, not single sentences
Example

SYSTEM A:  
\textbf{Israeli officials} responsibility of \textbf{airport} safety
2-GRAM MATCH
1-GRAM MATCH

REFERENCE:  
Israeli officials are responsible for airport security

SYSTEM B:  
\textbf{airport security} \textbf{Israeli officials are responsible}
2-GRAM MATCH
4-GRAM MATCH

<table>
<thead>
<tr>
<th>Metric</th>
<th>System A</th>
<th>System B</th>
</tr>
</thead>
<tbody>
<tr>
<td>precision (1gram)</td>
<td>3/6</td>
<td>6/6</td>
</tr>
<tr>
<td>precision (2gram)</td>
<td>1/5</td>
<td>4/5</td>
</tr>
<tr>
<td>precision (3gram)</td>
<td>0/4</td>
<td>2/4</td>
</tr>
<tr>
<td>precision (4gram)</td>
<td>0/3</td>
<td>1/3</td>
</tr>
<tr>
<td>brevity penalty</td>
<td>6/7</td>
<td>6/7</td>
</tr>
<tr>
<td>BLEU</td>
<td>0%</td>
<td>52%</td>
</tr>
</tbody>
</table>
Multiple Reference Translations

- To account for variability, use multiple reference translations
  - n-grams may match in any of the references
  - closest reference length used

- Example

**SYSTEM:**

<table>
<thead>
<tr>
<th>2-GRAM MATCH</th>
<th>2-GRAM MATCH</th>
<th>1-GRAM</th>
</tr>
</thead>
<tbody>
<tr>
<td>Israeli officials</td>
<td>responsibility of</td>
<td>airport</td>
</tr>
</tbody>
</table>

Israeli officials are responsible for airport security
Israel is in charge of the security at this airport

**REFERENCES:**

The security work for this airport is the responsibility of the Israel government
Israeli side was in charge of the security of this airport
METEOR: Flexible Matching

- Partial credit for matching stems

  SYSTEM: Jim went home
  REFERENCE: Joe goes home

- Partial credit for matching synonyms

  SYSTEM: Jim walks home
  REFERENCE: Joe goes home

- Use of paraphrases
Critique of Automatic Metrics

- Ignore relevance of words
  (names and core concepts more important than determiners and punctuation)

- Operate on local level
  (do not consider overall grammaticality of the sentence or sentence meaning)

- Scores are meaningless
  (scores very test-set specific, absolute value not informative)

- Human translators score low on BLEU
  (possibly because of higher variability, different word choices)
Evaluation of Evaluation Metrics

- Automatic metrics are low cost, tunable, consistent
- But are they correct?

→ Yes, if they correlate with human judgement
Correlation with Human Judgement

The graph shows the correlation between NIST Score and Human Judgments, with Adequacy and Fluency indicated by different markers. The correlation coefficients are $R^2 = 88.0\%$ and $R^2 = 90.2\%$ for Adequacy and Fluency respectively.
Pearson’s Correlation Coefficient

- Two variables: automatic score \( x \), human judgment \( y \)
- Multiple systems \((x_1, y_1), (x_2, y_2), \ldots\)
- Pearson’s correlation coefficient \( r_{xy} \):
  \[
  r_{xy} = \frac{\sum_i (x_i - \bar{x})(y_i - \bar{y})}{(n - 1) s_x s_y}
  \]
- Note:
  - mean \( \bar{x} = \frac{1}{n} \sum_{i=1}^{n} x_i \)
  - variance \( s_x^2 = \frac{1}{n - 1} \sum_{i=1}^{n} (x_i - \bar{x})^2 \)
Evidence of Shortcomings of Automatic Metrics

Post-edited output vs. statistical systems (NIST 2005)

Human Score vs. Bleu Score graph showing correlation and adequacy of MT systems.
Evidence of Shortcomings of Automatic Metrics

Rule-based vs. statistical systems

- Human Score
- Bleu Score
- Adequacy
- Fluency

SMT System 1
SMT System 2
Rule-based System
(Systran)

Philipp Koehn
Machine Translation: Evaluation
19 September 2023
• Active development of new metrics
  – syntactic similarity
  – semantic equivalence or entailment
  – metrics targeted at reordering
  – trainable metrics
  – etc.

• Evaluation campaigns that rank metrics
  (using Pearson’s correlation coefficient)
• chrF: Character n-gram F-score (e.g., 6-grams)

• Some nice properties
  – partial credit for morphological variants
  – more credit for longer (content) words than for shorter (function) words

• chrF++: also add F-measure on words and word bigrams to the scoring
• Goal: automatic metric that correlates with human judgment

• More than a decade of evaluation campaigns for machine translation metrics has produced a lot of human judgment data

• Make it a machine learning problem
  – input: machine translation, reference translation
  – output: human annotation score

• COMET: Trained neural model for evaluation
Automatic Metrics: Conclusions

• Automatic metrics essential tool for system development

• Not fully suited to rank systems of different types

• Evaluation metrics still open challenge
statistical significance
Hypothesis Testing

- Situation
  - system A has score $x$ on a test set
  - system B has score $y$ on the same test set
  - $x > y$

- Is system A really better than system B?

- In other words:
  Is the difference in score statistically significant?
Core Concepts

• Null hypothesis
  – assumption that there is no real difference

• P-Levels
  – related to probability that there is a true difference
  – p-level $p < 0.01$ = more than 99% chance that difference is real
  – typically used: p-level 0.05 or 0.01

• Confidence Intervals
  – given that the measured score is $x$
  – what is the true score (on an infinite size test set)?
  – interval $[x - d, x + d]$ contains true score with, e.g., 95% probability
Computing Confidence Intervals

• Example
  – 100 sentence translations evaluated
  – 30 found to be correct

• True translation score?
  (i.e. probability that any randomly chosen sentence is correctly translated)
true score lies in interval $[\bar{x} - d, \bar{x} + d]$ around sample score $\bar{x}$ with probability 0.95
• Compute mean $\bar{x}$ and variance $s^2$ from data

$$\bar{x} = \frac{1}{n} \sum_{i=1}^{n} x_i$$

$$s^2 = \frac{1}{n-1} \sum_{i=1}^{n} (x_i - \bar{x})^2$$

• True mean $\mu$?
Student’s t-distribution

• Confidence interval \( p(\mu \in [\bar{x} - d, \bar{x} + d]) \geq 0.95 \) computed by

\[
d = t \frac{s}{\sqrt{n}}
\]

• Values for \( t \) depend on test sample size and significance level:

<table>
<thead>
<tr>
<th>Significance Level</th>
<th>Test Sample Size</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>100</td>
</tr>
<tr>
<td>99%</td>
<td>2.6259</td>
</tr>
<tr>
<td>95%</td>
<td>1.9849</td>
</tr>
<tr>
<td>90%</td>
<td>1.6602</td>
</tr>
</tbody>
</table>
Example

• Given

  – 100 sentence translations evaluated
  – 30 found to be correct

• Sample statistics

  – sample mean $\bar{x} = \frac{30}{100} = 0.3$
  – sample variance $s^2 = \frac{1}{99}(70 \times (0 - 0.3)^2 + 30 \times (1 - 0.3)^2) = 0.2121$

• Consulting table for $t$ with 95% significance → 1.9849

• Computing interval $d = 1.9849 \frac{0.2121}{\sqrt{100}} = 0.042 \rightarrow [0.258; 0.342]$
Pairwise Comparison

• Typically, absolute score less interesting

• More important
  – Is system A better than system B?
  – Is change to my system an improvement?

• Example
  – Given a test set of 100 sentences
  – System A better on 60 sentence
  – System B better on 40 sentences

• Is system A really better?
Sign Test

- Using binomial distribution
  - system A better with probability $p_A$
  - system B better with probability $p_B$ ($= 1 - p_A$)
  - probability of system A better on $k$ sentences out of a sample of $n$ sentences

$$\binom{n}{k} p_A^k p_B^{n-k} = \frac{n!}{k!(n-k)!} p_A^k p_B^{n-k}$$

- Null hypothesis: $p_A = p_B = 0.5$

$$\binom{n}{k} p^k (1 - p)^{n-k} = \binom{n}{k} 0.5^n = \frac{n!}{k!(n-k)!} 0.5^n$$
### Examples

<table>
<thead>
<tr>
<th>$n$</th>
<th>$p \leq 0.01$</th>
<th>$p \leq 0.05$</th>
<th>$p \leq 0.10$</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>-</td>
<td>-</td>
<td>$k = 5 \quad \frac{k}{n} = 1.00$</td>
</tr>
<tr>
<td>10</td>
<td>$k = 10 \quad \frac{k}{n} = 1.00$</td>
<td>$k \geq 9 \quad \frac{k}{n} \geq 0.90$</td>
<td>$k \geq 9 \quad \frac{k}{n} \geq 0.90$</td>
</tr>
<tr>
<td>20</td>
<td>$k \geq 17 \quad \frac{k}{n} \geq 0.85$</td>
<td>$k \geq 15 \quad \frac{k}{n} \geq 0.75$</td>
<td>$k \geq 15 \quad \frac{k}{n} \geq 0.75$</td>
</tr>
<tr>
<td>50</td>
<td>$k \geq 35 \quad \frac{k}{n} \geq 0.70$</td>
<td>$k \geq 33 \quad \frac{k}{n} \geq 0.66$</td>
<td>$k \geq 32 \quad \frac{k}{n} \geq 0.64$</td>
</tr>
<tr>
<td>100</td>
<td>$k \geq 64 \quad \frac{k}{n} \geq 0.64$</td>
<td>$k \geq 61 \quad \frac{k}{n} \geq 0.61$</td>
<td>$k \geq 59 \quad \frac{k}{n} \geq 0.59$</td>
</tr>
</tbody>
</table>

Given $n$ sentences

system has to be better in at least $k$ sentences

to achieve statistical significance at specified p-level
Bootstrap Resampling

- Described methods require score at sentence level

- But: common metrics such as BLEU are computed for whole corpus

- Sampling
  1. test set of 2000 sentences, sampled from large collection
  2. compute the BLEU score for this set
  3. repeat step 1–2 for 1000 times
  4. ignore 25 highest and 25 lowest obtained BLEU scores
     → 95% confidence interval

- Bootstrap resampling: sample from the same 2000 sentence, with replacement
other evaluation methods
Task-Oriented Evaluation

• Machine translations is a means to an end

• Does machine translation output help accomplish a task?

• Example tasks
  – producing high-quality translations post-editing machine translation
  – information gathering from foreign language sources
Post-Editing Machine Translation

• Measuring time spent on producing translations
  – baseline: translation from scratch
  – post-editing machine translation

  But: time consuming, depend on skills of translator and post-editor

• Metrics inspired by this task
  – TER: based on number of editing steps
    Levenshtein operations (insertion, deletion, substitution) plus movement
  – HTER: manually construct reference translation for output, apply TER
    (very time consuming, used in DARPA GALE program 2005-2011)
Content Understanding Tests

• Given machine translation output, can monolingual target side speaker answer questions about it?
  1. basic facts: who? where? when? names, numbers, and dates
  2. actors and events: relationships, temporal and causal order
  3. nuance and author intent: emphasis and subtext

• Very hard to devise questions

• Sentence editing task (WMT 2009–2010)
  – person A edits the translation to make it fluent (with no access to source or reference)
  – person B checks if edit is correct
    → did person A understand the translation correctly?